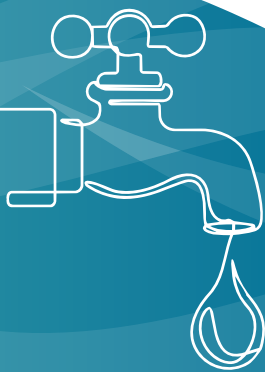


ON TAP

SPRING 2026 (KAMBARANG)



BUNBURY WATER RECOVERY SCHEME PROJECT UPDATE

The Bunbury Water Recovery Scheme is a sustainable water initiative, preserving precious groundwater by providing fit-for-purpose recycled water to irrigate public open space

Here's the latest on what's been happening to secure Bunbury's water future:

- Pipeline construction between the recycled water treatment plant and Hay Park has commenced. Residents have been notified and will be kept informed of direct impacts during the 12 month construction period
- Construction at the recycled water treatment plant site is continuing
- Construction at the day tank site at Hay Park (behind PCYC) has commenced
- Information Session was held for Hay Park sporting clubs on 2 September, and public information sessions with the City of Bunbury 15-17 September

We look forward to keeping customers informed as this project progresses, supporting a sustainable and secure water future for Bunbury.

Visit www.aqwest.com.au for more information and updates.



First section of recycled water pipeline being laid



Recycled Water Treatment Plant site

This National Water Grid project is funded by the Australian and West Australian Government and delivered in partnership with Aqwest.

CELEBRATING 2026 PHOTOGRAPHY COMPETITION WINNERS



2026 Photography Competition Winners

The winners of Aqwest's 2026 Photography Competition were announced at an awards ceremony in September. Students received prizes, along with recognition for their schools, and the winning photographs feature in the 2027 Aqwest Calendar. Copies of the calendar are available from the

Aqwest Water Services Centre at 2 Hayes Street.

The competition once again showcased the creativity and talent of local students, with entries highlighting the importance of water and the environment through a range of imaginative images.

Local photographers Sarah Henderson and Hayley Lewis from Henderson Photographics judged this year's entries and commended students on their creativity, technical skill and thoughtful interpretation of the competition theme. Aqwest Board Director Wendy Giles also assisted with the judging process.

Aqwest CEO Gary Hallsworth said the competition continued to inspire young people to think about water in creative ways. "The quality of this year's entries was outstanding and reflects the passion and imagination of students across our community", he said.

Congratulations to everyone who participated this year. We look forward to welcoming another outstanding collection of entries in 2027.

To see this year's winning photographs and find out more about the Photography Competition, visit www.aqwest.com.au.



PURPOSE

Maximise value to the owner and customer by providing locally managed water services



VISION

To work within a changing environment as an independent, viable and competitive water utility

Do you know your watering days?

Last digit of your house number

Watering: 2 days / week (scheme water users)

1	2	3	4	5	6	7	8	9	0
Wed Sat	Sun Thu	Mon Fri	Tue Sat	Sun Wed	Mon Thu	Tue Fri	Wed Sat	Sun Thu	Mon Fri



You may water once per day on your allocated days, either before 9am or after 6pm

For more information visit www.aqwest.com.au

READING YOUR WATER METER CAN SAVE WATER AND MONEY



Reading your water meter regularly is one of the easiest ways to keep track of your water consumption. By checking your meter you can spot unexpected increases in water consumption that may indicate a leak, understand your household's water use, track seasonal changes and identify opportunities to save water.

For tips on reading your water meter and managing your water use, visit our website.

KEEP YOUR WATER METER CLEAR

Please ensure your water meter remains accessible by maintaining 300mm of clearance around the meter and 1200mm of vertical clearance above it. Keeping the area free from vegetation and other obstructions helps Aqwest safely read and maintain your meter.

AQWEST SUPPORTS LOCAL COMMUNITY GROUPS

We are proud to support local community organisations through our Community Sponsorship Program. Congratulations to this year's successful recipients, and thank you for the valuable work you do in our community. To learn more about the program and view this year's recipients, visit our website.



WATER METER AND BILLING INFORMATION

2026/2027 Consumption Charges

Residential customers:

Tariff usage (kL)	Rate per kL
0 - 150kL	\$1.20
151 - 350kL	\$2.22
351 - 500kL	\$3.18
Over 500kL	\$3.95

Non-residential customers:

	\$3.70
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Pensioner / Senior Discount

Rebates of up to 50 per cent are available to pensioners, seniors and CSHS holders. Please contact us to enquire about eligibility.

Meter Access

Aqwest reads each household's water meter four times a year. Our officers may enter private property to obtain these readings and we ask that you please help our staff by ensuring easy access to meters.

Financial Assistance

We have a range of financial assistance programs available. Please contact us for more information.

Faults and Emergencies: For emergencies and faults please call (08) 9780 9500 24 hours a day, 7 days a week.



SAVING WATER IN THE GARDEN

Outdoor water use accounts for **up to 50%** of the average home's water. As the weather warms up, here are some tips to help conserve our precious water in your garden.

- Read your meter regularly
- Check taps, pipes and reticulation for leaks and repair them promptly
- Water deeply once or twice a week instead of light daily watering to encourage deeper roots
- Monitor soil moisture and adjust watering as needed
- Test sprinklers, reduce settings, replace broken heads and check for hidden leaks
- Consider choosing drought-tolerant plants that require less water, and group similar plants together
- Water only on your allocated days, ideally before 9am or after 6pm to reduce evaporation
- Mulch garden beds to keep soil cool, suppress weeds, add nutrients and reduce runoff

WATER EFFICIENCY OFFERS

Available to eligible customers to help you save water and money:

- Showerhead Swap
- Rainwater Tank Rebate
- Dual Flush Toilet Rebate
- Irrigation Service Rebate

Scan the QR code or check out www.aqwest.com.au for more info



Terms and conditions apply.



9780 9500



aqwest@aqwest.com.au



www.aqwest.com.au



FOLLOW US TO STAY INFORMED
BETWEEN EDITIONS

If you need an interpreter, please call TIS National on 131 450 TTY users phone 133 677 then ask for (08) 9780 9500.
Speak and Listen users phone 1300 555 727 then ask for (08) 9780 9500